

Revised: 05/14/2024

Privacy Statement

C2C Innovative Solutions, Inc. (C2C), is committed to protecting your privacy for a safe online experience. This Statement of Privacy applies to the C2C website and governs data collection and usage. By using the C2C website, you consent to the data practices described in this statement.

Collection of Your Personal Information

C2C is authorized to collect personal identifiable information as stated in the [HHS Medicare Appeals System \(MAS\) System of Records Notices \(SORN\)](#).

When you visit the C2C website, we will not collect any personally identifiable information about you unless you choose to provide that information to us. For example, if you choose to request more information from us, we will ask you to provide detailed contact information. This information may include your e-mail address, name, home or work address, business name, telephone number, and other additional information so we can best respond to your request. You are not required to provide this information and may visit our site anonymously.

C2C and our internet service provider (ISP) also use analytic programs that collect information about your computer hardware and software. This information may include IP address, date and time of visit, browser type, domain names, referring website location of visitor's machine (by state and city only) and pages visited. Most websites collect these statistics to better understand their site visitors and make improvements that better the user experience. C2C does not share or transmit this information to any other party or organization.

The C2C website may link to governmental and private, third-party websites. Once you leave the C2C website, you are subject to the privacy policy for the sites you are visiting.

Use of your Personal Information

Access to this website implies individual consent for the company to collect personally identifiable information. We do not sell, trade or otherwise transfer your personally identifiable information to outside parties. This does not include trusted third parties who assist us in operating our website, conducting our business or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe its release is appropriate to comply with the law, enforce our site's policies or protect ours or others' rights, property or safety.

C2C keeps track of the website and pages our customers visit within the C2C website in order to determine what C2C services are the most popular.

Individuals may contact the company to correct personally identifiable information. An email address is provided at the bottom of this notice.

C2C's website only keeps data collected long enough to achieve the specified objective for which they were collected. Personally identifiable information is destroyed when no longer needed as per Federal destruction guidelines.

Use of Cookies

Cookies are small files that a site or its service provider transfers to your computer's hard drive through your web browser (if you allow), which enables the sites' or service providers' systems to recognize your browser and capture and remember certain information.

We use cookies to understand and save your preferences for future visits and site interaction so that we can offer better site experiences and tools in the future. Your web browser may alert you or permit you to refuse, disable or delete cookies. You do not need to have cookies enabled to view content on this website.

We do not use Ad serving technology or services that place advertisements on our website.

Security of Your Personal Information

C2C secures your personal information from unauthorized access, use or disclosure. C2C secures the personally identifiable information you provide on computer servers in a controlled, secure environment that is protected from unauthorized access, use or disclosure.

Children

C2C's website is not directed to minors, and we do not collect information from minors.

Changes to this Statement

If we decide to change our privacy policy, we will post those changes on this page.

All rights reserved. All information on this site is provided as a public service only and should not be relied upon as medical or legal advice. C2C shall not be held liable for any damages arising from the use of or reliance upon information supplied herein. Any trademarks or trade names used on this site are the property of the respective owners. Any links to other organizations contained on this site are for informational purposes only and do not imply endorsement by C2C.

C2C recognizes the importance of protecting the privacy of health care information. We caution anyone from transmitting such information via standard internet e-mail because we cannot guarantee confidentiality or privacy of any health care information. Do not submit protected health information through this website. Please contact the individual program with any questions.

Contact Information

C2C welcomes your comments regarding this Statement of Privacy. If you believe that C2C has not adhered to this statement, please contact C2C at privacy@c2cinc.com. We will use reasonable efforts to promptly determine and remedy the problem.